



ASK PPG Minutes of Meeting Held 19th May 2015 at Whitegate Medical Centre Room 2, starting at 6 p.m.

Members Present: John Butler (JCB)/Gavin Quick (GQ)/ Susan Stratten (SS)/(susan Ransome (SR)/ Viv Critchley (VC)/Mike Win (MW)

Apologies for Absence: Richard Watkinson/Jo Booth/Ann Allen

Chair's Welcome: JCB opened the meetign and welcomed everyone. He then distributed Welcome To Blackpool bus maps. He advised the council were interested in taking up some space for development, and that there was the possibility of community centres being attached to a practice but there was no accommodation for this. It was thought the proposed new centre on the site of the old Comrade's club could solve this.

MW advised the proposed new centre was a category 3 plan, and the next stage is to build the business case for it (it is not yet signed and sealed) and progress on this is hoped for soon.

MW also advised that ther practice is contracted to provide a doctor for patients from 8 a.m. to 6.30 p.m.. 2% of the list is temporary residents.

Minutes of Previous Meeting: Agreed

Matters Arising: Held over to next meeting (due to absences)

Practice Update: MW advised he had spoken to Dr. Lynch, who has now retired, and he sends his thanks to everyone for their help over the years. Dr Cruz is now the senior partner.

MW aslo advised the practice has recently taken on a new doctor but it is getting harder to recruit. They were looking to recruit another doctor and nurse practitioner. The practice has also recently recruited a nurse practitioner and she is willing to ocme to our meetings.

MW advised the Care and Quality commission (CQC) are coming to Blackpool in July.

End of year report : MW presented the end of year report to the group and this was approved.

Patient Access System : Prescriptions were still going through both this and the existing online system. A few bugs were to be had but on whole new system is working well.

AP: MW to send JCB a registration letter for new system

AOB: SR referred to receiving a phone call from someone claiming to be from the NHS andf saying they believed she had repeat prescriptions, and so were offering a free delivery system. This would help the doctor she was told as theyh would not get so clogged up. MW said this was just an internet chemist trying to drum up business, as this service was offered free by most chemists nayway, including the one on the practice premises (Pharmisense). SR agreed it was a service current given to her for free.

Date of Next Meeting – June 30, Whitegate Medical Centre 6 p.m.